

EMERGENCIES (24 HOURS)

Life Threatening	9-1-1
Crisis/Suicide Prevention.....	261-1442
National Suicide Prevention Lifeline.....	1-800-273-TALK (8255)
Poison Control	1-800-222-1222

Programs of the Utah Department of Health:

CHIP (Children's Health Insurance Program)

Provides comprehensive health insurance, including limited dental, to eligible Utah children.

Enrollment: 1-877-KIDS-NOW

Benefits for current recipients:

Molina Healthcare of Utah: 858-0400, 1-888-483-0760

Public Employees Health Program (PEHP): 366-7555, 1-800-765-7347

Website: www.health.utah.gov/chip

Fees: Quarterly premiums and co-payments for some services

CHIP premiums: 538-9004, 1-866-772-1261

Eligibility Requirements: U.S. citizen or legal resident, under age 19, at or below 200% of federal poverty income guidelines, and not covered by any other health insurance.

Medicaid

Provides health coverage for eligible Utah adults and children. Covered services vary according to type of Medicaid, see contact information below.

Enrollment: 313-4600 (DWS), 538-6151 (BES)

Benefits for current recipients:

Medicaid/PCN Information Line: 538-6155, 1-800-662-9651

Website: www.health.utah.gov/medicaid/

Eligibility Requirements: Varies according to type of Medicaid. Factors such as age, income and assets, medical condition, etc. can affect eligibility. Contact an Eligibility Specialist for more details, see information above.

PCN (Primary Care Network)

Provides health and limited dental coverage for eligible Utah adults.

Enrollment: 1-888-222-2542

Benefits for current recipients:

Medicaid/PCN Information Line: 538-6155, 1-800-662-9651

Website: www.health.utah.gov/pcn

Fees: 10 % co-pay of allowed amount

Eligibility Requirements: Age 19 - 64, U.S. citizen or legal resident, within PCN income guidelines (150% of federal poverty income guideline), with no access to student health insurance, Medicaid, Medicare, Veteran's benefits, or other health insurance. Individuals must apply during open enrollment.

UPP (Utah's Premium Partnership for Health Insurance)

Helps eligible individuals pay health insurance premiums at work. Individuals can receive up to \$150 per month. To enroll, individuals must have access to health insurance at work, but not yet be enrolled.

Enrollment: 1-888-222-2542

Benefits for current recipients:

Medicaid/PCN Information Line: 538-6155, 1-800-662-9651

Website: www.health.utah.gov/upp

Eligibility Requirements: Age 0 - 64, U.S. citizen or legal resident, income at 150% of federal poverty level, with health insurance available through work, but not yet received. Insurance cost must be greater than 5% of household income before taxes, and the insurance must meet basic guidelines.

Children with Special Health Care Needs

Aims to improve the health and functional status of all children in Utah with special health care needs by assuring access to care. CSHCN clinical and treatment services will be provided on a limited basis to a specified group of children with certain identified conditions.

Phone: 584-8284, 1-800-829-8200

Website: <http://health.utah.gov/cshcn/>

Services: Evaluation, assessment, diagnosis, treatment planning, and case management for medical/physical challenges, emotional/behavioral difficulties, developmental delays, autism/pervasive developmental disorders, speech language/voice disorders, and Attention Deficit/Hyperactivity Disorders.

Other Programs:

HIPUTAH (Utah Comprehensive Health Insurance Pool)

Administered by SelectHealth

Provides state/premium funded health insurance to individuals who are medically uninsurable. HIPUtah is a state-subsidized, high risk pool.

Enrollment: 442-6660, 1-800-705-9173

Benefits for current recipients:

Customer Service/Claims: 442-5038, 1-800-538-5038

Website: www.SelectHealth.org

Fees: Variable monthly individual premium according to age and deductible plan.

Eligibility Requirements: Utah resident with uninsurable health condition or who is HIPAA eligible and ineligible for group or other government health insurance programs, with ability to pay HIPUtah premiums.

Medicare

Administered by Social Security Administration (SSA)

Provides federally-funded health insurance to individuals who qualify.

General information: 1-800-MEDICARE (633-4227)

Enrollment, change of address, or to replace a lost Medicare card: Social Security Administration: 524-4115, 1-800-772-1213 (National)

Claims information (through Mutual of Omaha):

Part A (Hospitals) - Beneficiaries: **1-800-633-4227**

Part A (Hospitals) - Providers: **1-866-580-5987**

Part B (Physicians) - Beneficiaries: **1-877-908-8431**

Part B (Physicians) - Providers: **1-800-933-0614**

Medical Equipment (through Meridian): **1-877-320-0390**

Website: www.medicare.gov

Fees: Possible monthly premiums depending on the Medicare Part and former investment into Medicare during employment (see also Medicaid).

Eligibility Requirements: Individuals 65 years of age and older, some disabled people under 65 years of age, and people with End-Stage Renal Disease (permanent kidney failure treated with dialysis or a transplant).

Health Access Project (HAP)

In collaboration with all the major health care providers in Salt Lake County, HAP helps uninsured individuals to obtain needed health care before it becomes an emergency. HAP works with donated physician and hospital care. HAP also provides culturally-appropriate case management and interpretation services.

Phone: 412-3980

Eligibility Requirements: Need primary care or specialty care services and have visited and received a referral from a hospital emergency room or a HAP provider; 211 Info Bank referrals acceptable for primary care.

Office of Consumer Health Assistance (OCHA)

A program of the State of Utah Insurance Department

Provides assistance to consumers in understanding their contractual rights and responsibilities, statutory protections, and available remedies under their health care program by investigating and resolving complaints.

Phone: 538-3077, 1-866-350-OCHA (6242)

211 Information and Referral Services is the place to call if you need help or want to give help. Callers can be linked to resources available from health and human service programs throughout the state.

Last Update: January 2009. Please obtain a new copy if more than 6 months old. If your cellular phone or office phone system does not recognize the 211 number, you can dial 1-888-826-9790 for the same free service.